



LIMITED EXPRESS WARRANTY - MH SERIES VERTICAL STACK REPLACEMENT CHASSIS

Congratulations on purchasing your new HVAC equipment. It has been designed for long life and reliable service, and is backed by one of the strongest warranties in the industry. Your unit automatically qualifies for the warranty coverage listed below, provided you keep your proof of purchase (receipt) for the equipment and meet the warranty conditions.

LIMITED ONE (1) YEAR PARTS EXPRESS WARRANTY

Heat Controller/Comfort-Aire/Century warrants all parts of the MH Series water-source heat pump used in commercial applications to be free from defects in workmanship and materials for normal use and maintenance for one (1) year from the date of purchase by the original consumer for the original installation. This Express Limited Warranty applies only when the water-source heat pump is installed as part of a complete matched system, and only when the system is installed per Comfort-Aire/Century installation instructions and in accordance with all local, state and national codes for normal use.

LIMITED FIVE (5) YEAR EXTENDED EXPRESS WARRANTY ON COMPRESSOR

We will replace a compressor which proves to be defective for a period of five (5) years from date of heat pump purchase. All restrictions, limitations and procedures for the one year parts warranty apply to the additional compressor warranty period.

EXCEPTIONS

The Limited Express Warranty does not cover normal maintenance—Comfort-Aire/Century recommends that regular inspection/maintenance be performed at least once a season and proof of maintenance be kept. Additionally, labor charges, transportation charges for replacement parts, replacement of refrigerant or filters, any other service calls/repairs are not covered by this Limited Warranty. It also does not cover any portion or component of the system that is not supplied by Comfort-Aire/Century, regardless of the cause of failure of such portion or component.

CONDITIONS OF WARRANTY COVERAGE

- Unit must be operated according to Comfort-Aire/Century operating instructions included with the unit and cannot have been subjected to accident, alteration, improper repair, neglect or misuse, or an act of God (such as a flood)
- Serial numbers and/or rating plate have not been altered or removed
- Installation was done by a trained, licensed or otherwise qualified geothermal dealer/contractor
- Performance cannot be impaired by use of any product not authorized by Comfort-Aire/Century, or by any adjustments or adaptations to components
- Damage has not been a result of inadequate wiring or voltage conditions, use during brown-out conditions, or circuit interruptions
- Air flow around any section of the unit has not been restricted
- Unit remains in the original installation
- Unit was not purchased over the internet

DURATION OF WARRANTY & REGISTRATION

The warranty begins on the date of purchase by the original consumer. The consumer must register their product at www.heatcontroller.com within 90 days of purchase. The consumer must retain a receipted bill of sale as proof of warranty period. Without this proof, the express warranty begins on the date of shipment from the factory.

REMEDY PROVIDED BY THE LIMITED EXPRESS WARRANTY

The sole remedy under the Limited Warranty is replacement of the defective part. If replacement parts are required within the period of this warranty, Comfort-Aire/Century replacement parts shall be used; any warranty on the replacement part(s) shall not affect the applicable original unit warranty. Labor to diagnose and replace the defective part is not covered by this Limited Express Warranty. Access to the unit for service is the owner's responsibility. If for any reason the replacement part/product is no longer available during the warranty period, Comfort-Aire/Century shall have the right to allow a credit in the amount of the current suggested retail price of the part/product instead of providing repair or replacement.

LIMITATION OF LIABILITY

1. EXCLUSION OF ALL IMPLIED WARRANTIES AND LIMITATION.

There are no other express or implied warranties. Comfort-Aire/Century makes no warranty of merchantability. We do not warrant that the unit is suitable for any particular purpose or can be used in buildings or rooms of any particular size or condition except as specifically provided in this document. There are no other warranties, express or implied, which extend beyond the description in this document.

2. All warranties implied by law are limited in duration to the five-year term of the Parts Warranty. Your exclusive remedy is limited to the replacement of defective parts. **We will not be liable for any consequential or incidental damages caused by any defect in this unit.**
3. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow limitation on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.
4. No warranties are made for units sold outside the continental United States and Canada. Your distributor or final seller may provide a warranty on units sold outside these areas.
5. Comfort-Aire/Century will not be liable for damages if our performance regarding warranty resolution is delayed by events beyond our control including accident, alteration, abuse, war, government restrictions, strikes, fire, flood, or other acts of God.

Please follow the below steps to register your product.

- **Please log onto our website www.heatcontroller.com**
- **Resources**
- **Product Registration**
- **Complete the requested information in all caps, especially the Email Address**
- **Press the "Continue" button at the bottom**
- **A copy of the registration will be sent to the email address that you entered at the top of the page for your records**

KEEP THIS INFORMATION AS A RECORD OF YOUR PURCHASE

Apply Serial Number and Model Number sticker here (from product carton). If unavailable, write serial number and model number below (can be found on unit rating plate).

Date of Purchase _____

☐ Component of new HVAC system

Date Installation Completed _____

☐ Replacement heat pump only

Remember to retain your bill of sale as proof of warranty period and ownership.



Please visit www.heatcontroller.com to register your new product